

## COMMUNITY HOMELESSNESS REPORT SUMMARY

### PRINCE GEORGE

**2023-2024**

The Community Homelessness Report (CHR) is an annual Reaching Home reporting deliverable that supports communities to prevent and reduce homelessness using a more coordinated, systems-based and data-driven response. The CHR was designed to support local discussions and decision making, using all of the information about homelessness currently available at the community level. Communities are encouraged to use their CHR data to develop clear plans of action that help them to reach their homelessness reduction targets and to leverage the collective efforts of service providers working across the community, regardless of how they are funded.

**This is a summary of the CHR for the 2023-24 reporting cycle.** It shows the community's self-assessment of Reaching Home implementation, which includes the following key components:

- meaningful collaboration between Indigenous and non-Indigenous partners (see Section 1);
- community-level governance, coordinated service delivery (Coordinated Access) and use of a Homelessness Management Information System or HMIS (see Section 2); and,
- an Outcomes-Based Approach (tracking community-level outcomes and progress against targets using person-specific data; see Section 3).

If the community was able to report on outcomes and targets, this CHR Summary also includes results for each of the five core outcomes of Reaching Home (see Section 4).

### Section 1. Community Context – Collaboration between Indigenous and Non-Indigenous Partners

a) Specific to Coordinated Access, the HMIS and the Outcomes-Based Approach, has there been ongoing, meaningful collaboration between the DC CE and the IH CAB, as well as local Indigenous organizations, including those that sit on the DC CAB, over the reporting period?

|                            |         |
|----------------------------|---------|
| → Coordinated Access:      | Yes     |
| → HMIS:                    | Not yet |
| → Outcomes-Based Approach: | Not yet |

Describe this collaboration in more detail.

Indigenous partners have been involved in all discussions and work with respect to the formation of a Coordinated Access system. An introductory meeting was held in February 2024 with community and Indigenous leaders and government representatives. This will facilitate the development of a Coordinated Access program in collaboration with Indigenous partners in the community. Discussions have commenced and will continue over the next several months. The creation of a Coordinated Access Strategy Group including Indigenous partners will create a strong foundation for meaningful dialogue as the Coordinated Access process moves forward. PGNAETA is the CE for both the DC and IH funding stream. Having the same CE for both funding streams will ensure a strengthened collaboration as we move forward with Coordinated Access for Prince George.

Describe how this collaboration will happen over the coming year in more detail.

Indigenous partners have been involved in all discussions and work to date with respect to the formation of Coordinated Access. It was noted that collaboration with Indigenous partners did not take place with respect to HMIS and the Outcomes-Based approach simply because we are not at that point yet. Moving forward, PGNAETA being the CE for both the DC and IH funding streams facilitates the full development of a Coordinated Access program in collaboration with Indigenous partners in the community. The creation of a Coordinated Access Strategy Group including Indigenous partners will create a strong foundation for meaningful dialogue as the Coordinated Access process moves forward. As part of the further development of Coordinated Access, the deployment of HIFIS as the HMIS will be discussed, as well as identifying community level targets, so that we can measure progress using the Outcomes-based approach. In addition, in June there was a first meeting of the Collaborative

a) Specific to the completion of this Community Homelessness Report (CHR), did ongoing, meaningful collaboration take place with the IH CAB, as well as local Indigenous organizations, including those that sit on the DC CAB?

Yes

|  |                                                                                                                                                     |     |
|--|-----------------------------------------------------------------------------------------------------------------------------------------------------|-----|
|  | Describe this collaboration in more detail.                                                                                                         |     |
|  | A joint Collaborative Community Advisory Board group reviewed the CHR and had opportunity to discuss the report. A review meeting was held in June. |     |
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|  |                                                                                                                                                     |     |
|  | Did the IH CAB sign-off on this CHR?                                                                                                                | Yes |
|  |                                                                                                                                                     |     |
|  |                                                                                                                                                     |     |

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS under the 2019-2024 Reaching Home funding cycle.

|                                | Completed | Started | Not Yet Started |
|--------------------------------|-----------|---------|-----------------|
| Number of minimum requirements | 0         | 3       | 15              |

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

| Governance and Partnerships | HMIS | Access Points to Service | Triage and Assessment | Resource Inventory | Vacancy Matching and Referral with Prioritization |
|-----------------------------|------|--------------------------|-----------------------|--------------------|---------------------------------------------------|
| 0%                          | 0%   | 0%                       | 0%                    | 0%                 | 0%                                                |

### Section 2 Summary Comment

Highlight efforts and/or issues related to the work your community has done over the last year related to the Reaching Home minimum requirements for Coordinated Access and an HMIS.

Efforts to further the development of Coordinated Access in Prince George include: The CE has in place a Coordinated Access Program Officer - work has continued on the development of a governance structure. Previously it was reported that the CE would look at the governance of the community Homeless Intervention Project (HIP) as a potential starting point for CA. The structure of that table is still being looked at. The HIP project provides a legacy of information, collaboration amongst partners and useful documents and policy. An initial meeting of a potential CA leadership group was held in March, 2024 to scope out interest and outline the Coordinated Access system. Currently, the development of the governance structure continues and it has become clear that parallel work must be done with RH funded agencies involved in housing placement and services. The community implementation of CA and the deployment of an HMIS has been challenged by the fact that the HIFIS data management system licence for BC has been held by BC Housing. Specific direction on the Community deployment of HIFIS and agreement between BC Housing and Infrastructure Canada is only now being rolled out - the Project Charter was only signed in April 2024. Another challenge is that in Prince George BC Housing has a supportive housing registry and their own coordinated access (CAA) table for placement of individuals into their housing. As well, BC Housing uses HIFIS as a data collection system for their funded agencies. As HIFIS in BC was configured to meet BC Housing needs, changes may be needed to full meet Reaching Home Directives. While the BC Housing CAA table does not do a community wide Coordinated Access system as anticipated by RH, it does create some confusion for community agencies. Other challenges to fully develop CA include the many interruptions to address other pressing project deadlines for Reaching Home, including Funding Calls. Also, there has been a slow response when reaching out to relevant leadership agencies for information and partnership. There have been several attempts to collaborate with BC Housing at the local level. Meaningful engagement of people with lived experience has not yet occurred but this is being discussed. It is our plan to include lived experience individuals who will inform the development of the CA system through the most appropriate means for the individuals.

### Section 3. Outcomes-Based Approach Self-Assessment

#### Section 3 Summary Table

The tables below provide a summary of the work your community has done so far to transition to an Outcomes-Based Approach under the 2019-2024 Reaching Home funding cycle.

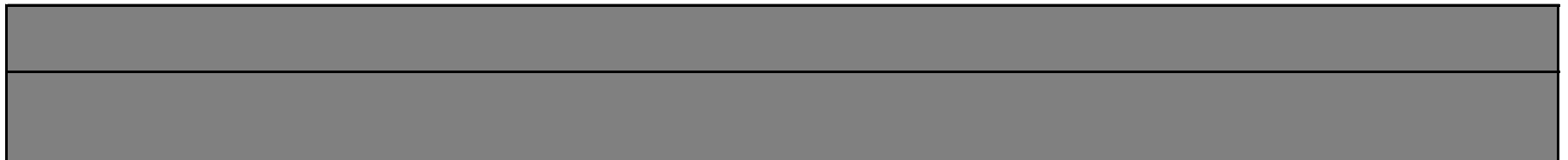
| Step 1: Maintain person-specific data | Step 2: Maintain real-time data | Step 3: Maintain comprehensive data |
|---------------------------------------|---------------------------------|-------------------------------------|
| Not yet                               | Not yet                         | Not yet                             |

| Step 4: Can report monthly outcomes and set targets using data<br>(reporting monthly data in Section 4 is mandatory for 2023-24 CHR's) |                           |                 |                                         |
|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------|-----------------|-----------------------------------------|
| Dataset was in place as of January 1, 2024 (or earlier)                                                                                | Can generate monthly data | Has set targets | Has an Outcomes-Based Approach in place |
| No                                                                                                                                     | Outcome 1: No             | Outcome 1: No   | No                                      |
|                                                                                                                                        | Outcome 2: No             | Outcome 2: No   |                                         |
|                                                                                                                                        | Outcome 3: No             | Outcome 3: No   |                                         |
|                                                                                                                                        | Outcome 4: No             | Outcome 4: No   |                                         |
|                                                                                                                                        | Outcome 5: No             | Outcome 5: No   |                                         |

| Step 4: Can report annual outcomes and set targets using data<br>(reporting annual data in Section 4 is mandatory once annual data can be generated) |                          |                 |                                         |
|------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-----------------|-----------------------------------------|
| Dataset was in place as of April 1, 2023 (or earlier)                                                                                                | Can generate annual data | Has set targets | Has an Outcomes-Based Approach in place |
| No                                                                                                                                                   | Outcome 1: No            | Outcome 1: No   | No                                      |
|                                                                                                                                                      | Outcome 2: No            | Outcome 2: No   |                                         |
|                                                                                                                                                      | Outcome 3: No            | Outcome 3: No   |                                         |
|                                                                                                                                                      | Outcome 4: No            | Outcome 4: No   |                                         |
|                                                                                                                                                      | Outcome 5: No            | Outcome 5: No   |                                         |

| Summary Comment                                                                                                                                     |
|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| Highlight efforts and/or issues related to your community's work to implement, maintain or improve the Outcomes-Based Approach under Reaching Home. |

Significant information is already collected from agencies and results reporting is provided. Person specific data is not yet able to be collected as there is no HMIS in place. The community looks forward to implementing the Outcomes-Based approach under Reaching Home.

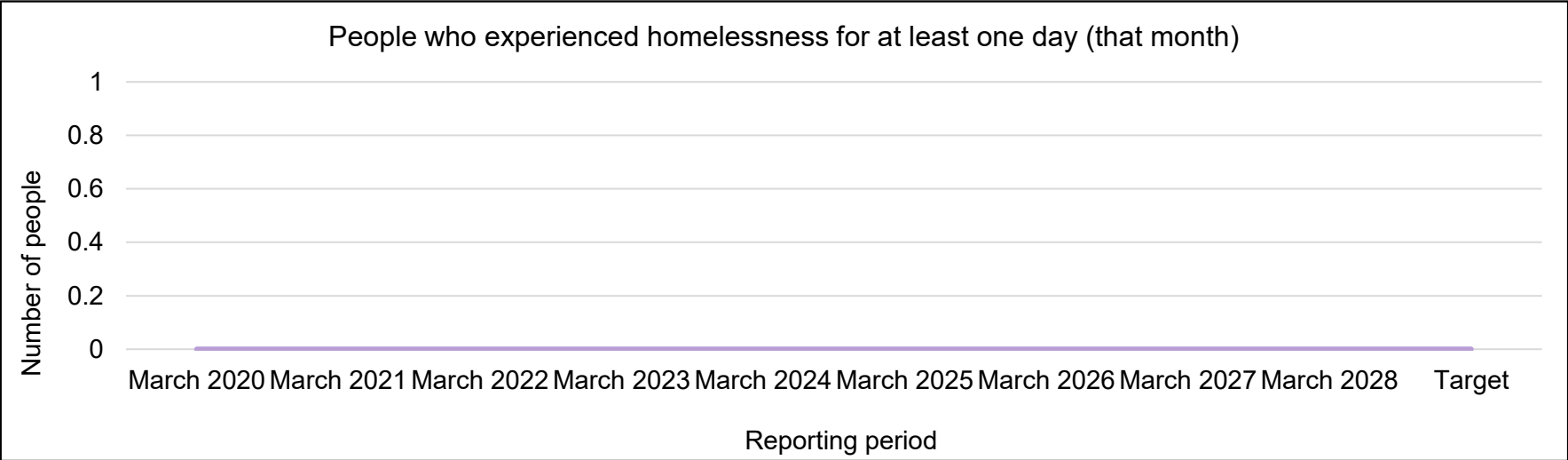




**Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)**

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #1 for the reporting period.

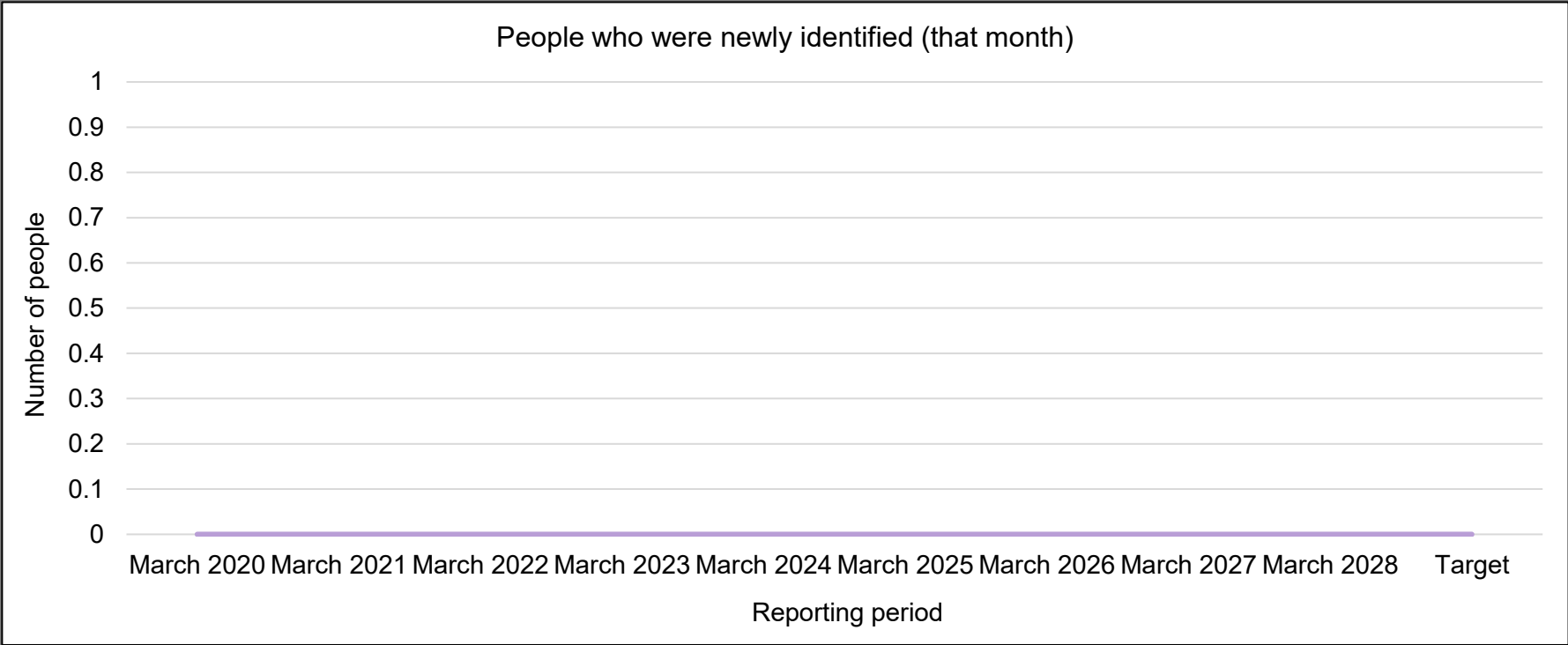
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| <b>Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)</b>                                                                                     |
| Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #2 for the reporting period. |

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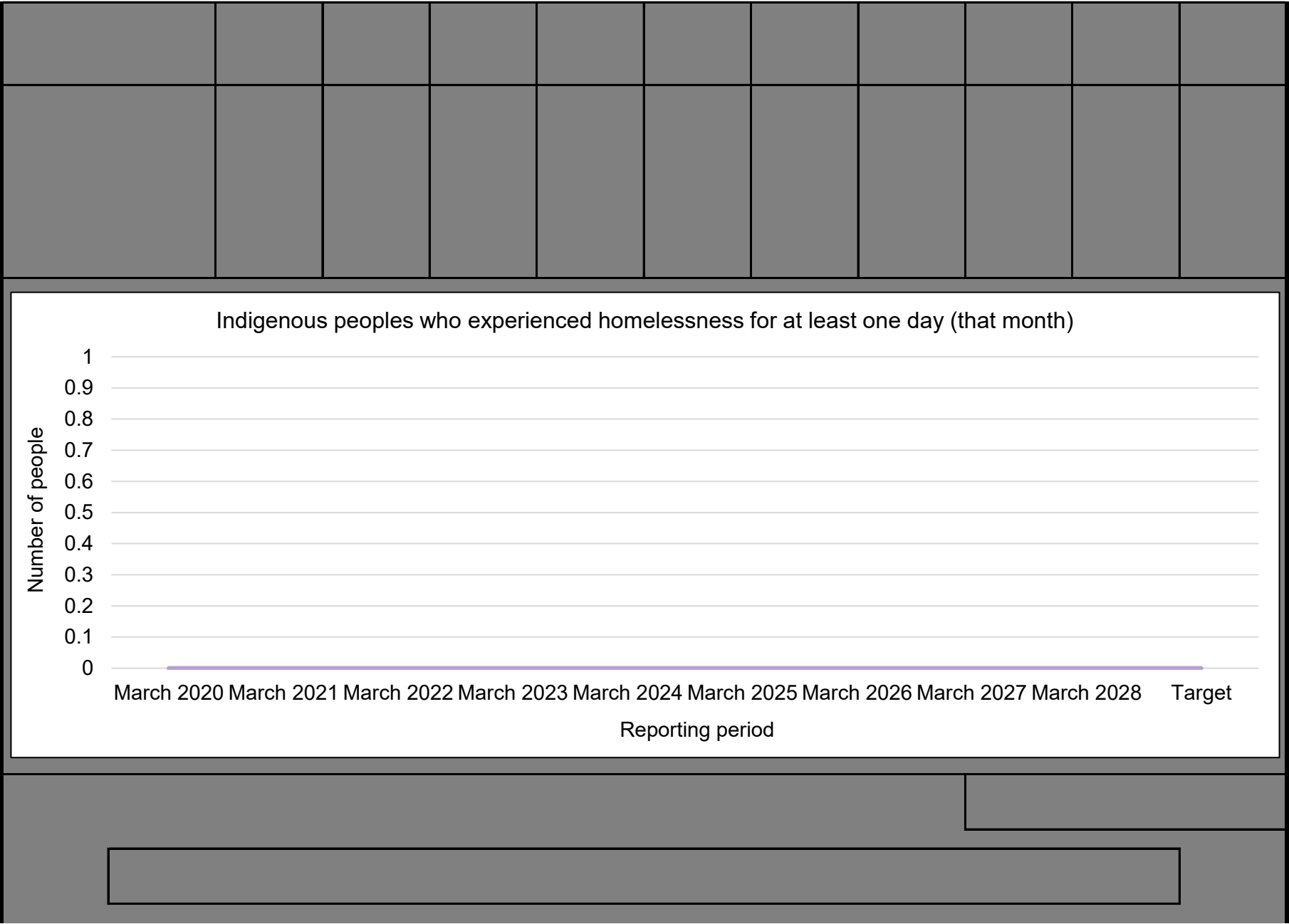
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| <b>Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)</b>                                                                                        |
| Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #3 for the reporting period. |



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| <b>Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)</b>                                                                            |
| Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #4 for the reporting period. |



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**Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)**

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #5 for the reporting period.

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People who experienced chronic homelessness for at least one day (that month)



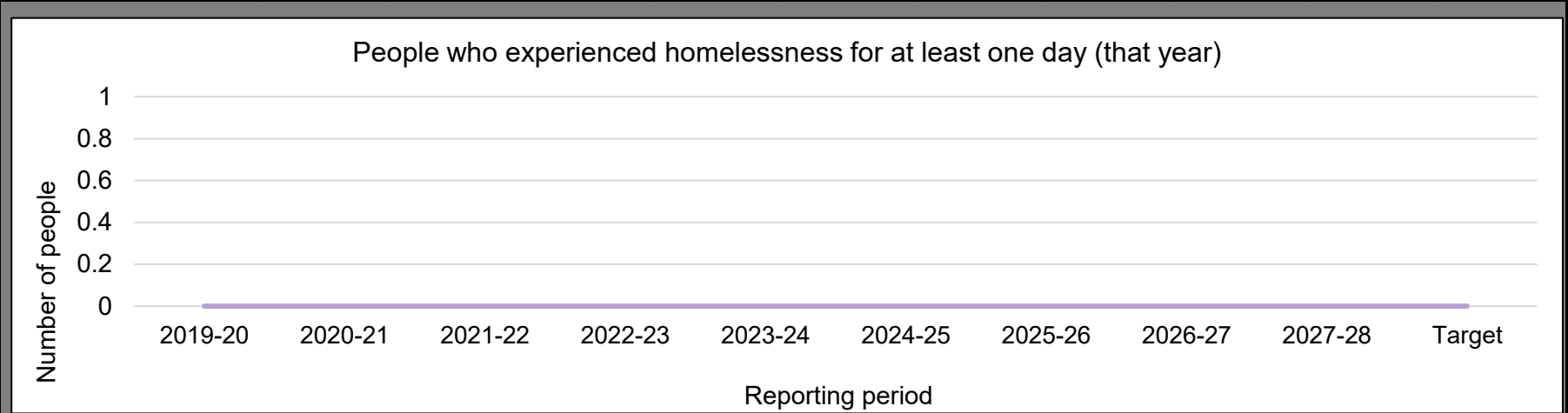
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**Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)**

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level data for Outcome #1 for the reporting period.

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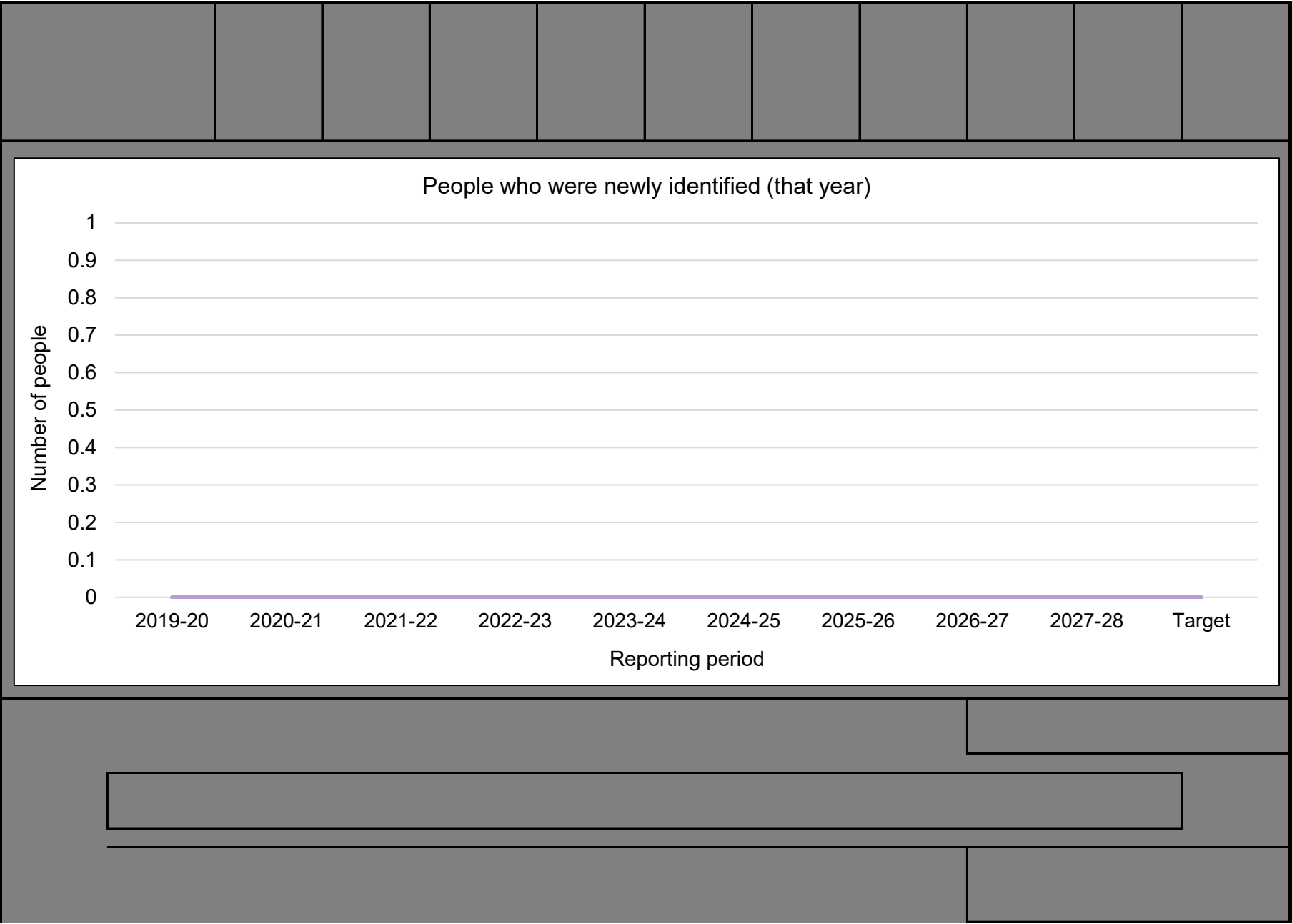
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[illegible]

**Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)**

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level data for Outcome #2 for the reporting period.

[illegible]

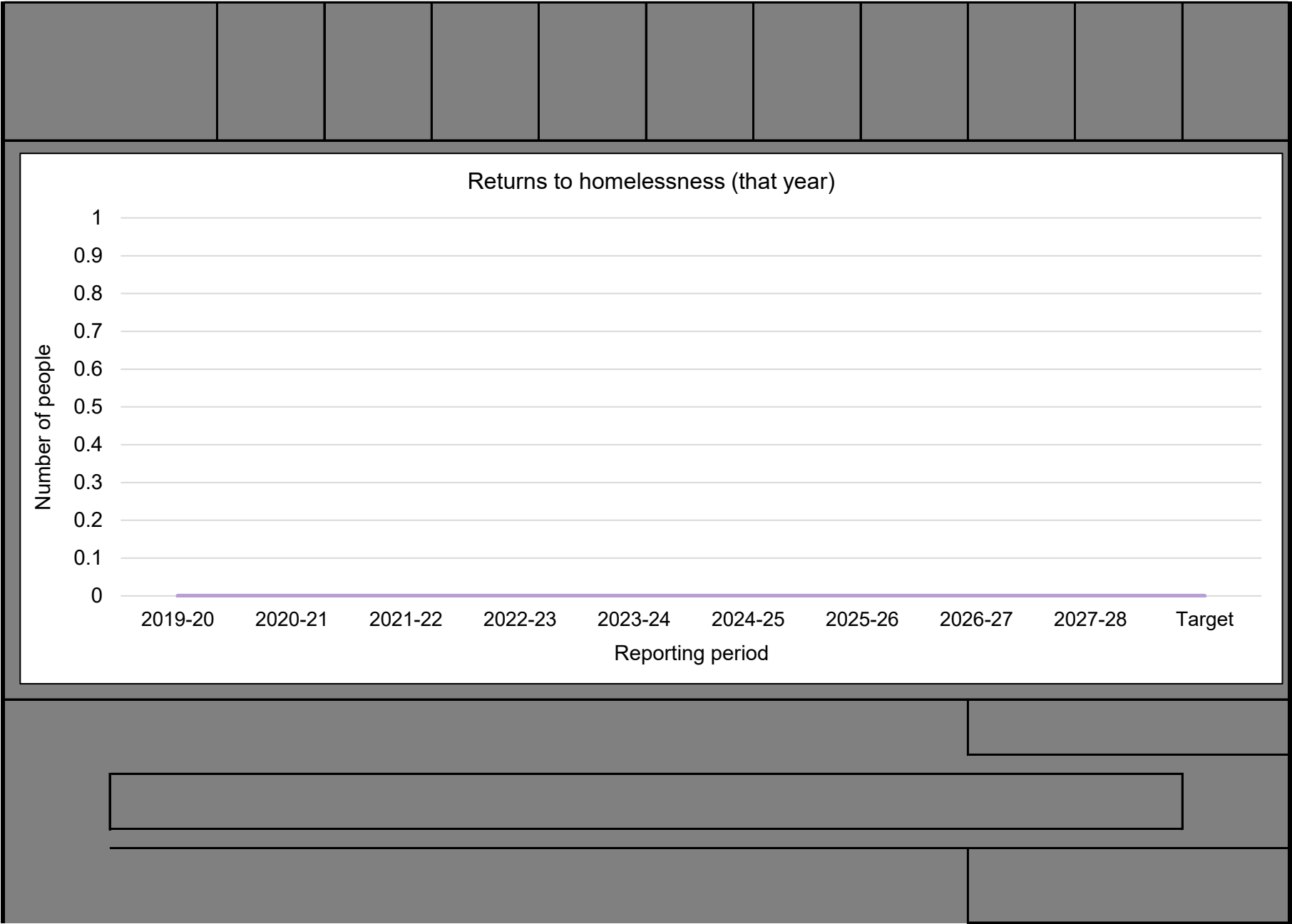


[illegible]

**Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)**

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level data for Outcome #3 for the reporting period.

[illegible]

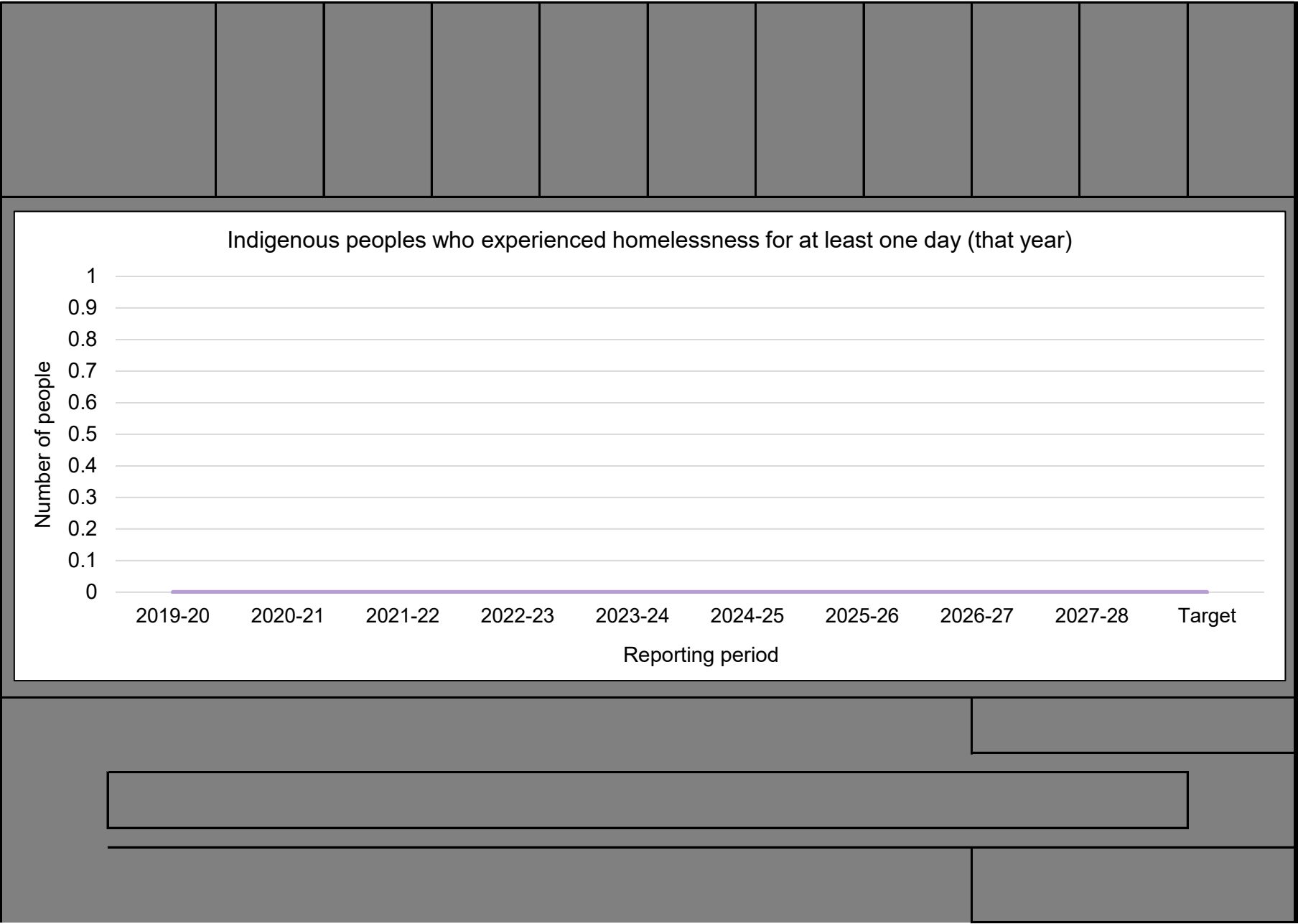


[illegible]

**Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)**

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level data for Outcome #4 for the reporting period.

[illegible]

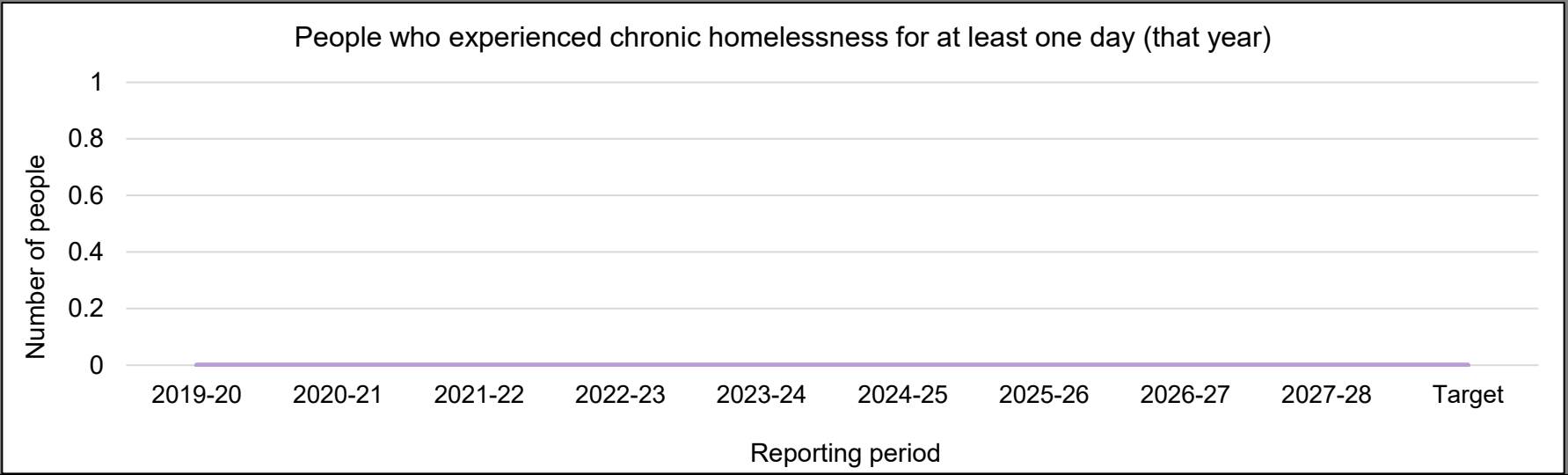


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**Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)**

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level data for Outcome #5 for the reporting period.

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